

VITA

JOYCE ANNE WARE LONGFELLOW

930 E. Morningstar Lane
Tempe, Arizona 85283
(480) 838-5535
FAX (480) 838-0092

Children's Dental Village
7360 South McClintock Road
Tempe, Arizona 85283
email: joyceanne@cox.net
www.childrensdentalvillage.net

EDUCATION:

M.S., Justice Studies: Gender Justice, Arizona State University, Tempe, Arizona, May 1994. Thesis, "Women's Microenterprise in the Southwest: A Qualitative Analysis"
B.A., Summa Cum Laude: Humanities, Arizona State University, Tempe, Arizona, December 1991.
B.A., Summa Cum Laude: Women's Studies, Arizona State University, Tempe, Arizona December 1991.
Arizona State University Honors College Graduation, Tempe, Arizona, December 1991. Thesis, "The Goddess Asherah: A Reinvestigation of Biblical Evidence in Light of Extrabiblical Material"
Arizona Honors Academy Fellow, participating in "National Security in an Insecure World Conference", focusing on security issues at the national and international levels, Northern Arizona University, June 1992.
A.A., Highest Distinction: Liberal Arts, Mesa Community College, Mesa, Arizona, May 1987.

ACADEMIC HONORS:

1991 Arizona State University Women's Studies Senior Award for Academic Excellence for 1991-1992.
1988 Phi Kappa Phi (Arizona State University Honor Society).

TEACHING EXPERIENCE:

2001 Faculty Associate in College of Business, Working Relationships, Arizona State University, Spring 2001.
1996 Faculty Associate in the School of Justice Studies, Gender and International Development, Arizona State University, Spring 1996.
1995 Faculty Associate in the School of Justice Studies, Feminism and Justice, Arizona State University, Fall 1995.
1994 Faculty Associate in the School of Justice Studies, Feminism and Justice, Arizona State University, Fall 1994.
Faculty Associate in Women's Studies, Women and Religion, Arizona State University West, Fall 1994.
1993 Faculty Associate in Women's Studies, Women and Religion, Arizona State University West, Fall 1993.

Courses taught: Women in Religion, Feminism and Justice, Gender and International Development, Working Relationships in the Center for the Advancement of Small Business, ASU.

Research Areas: Feminist theory, gender and religion, gender issues, women and work, gender and development, women's microenterprise development, women's spiritual growth and development.

SPECIAL INTERESTS:

- Guayaquil, Ecuador. Member of Los Amigos de Salud medical team working in hospital in Guayaquil, Ecuador, August 2007.
- Kenya, Africa. Volunteer work with Kenyan Children’s Foundation in Karen, Nairobi. Worked at Nyumbani, an orphanage for children who are HIV+, January 2007.
- Machala, Ecuador. Member of Los Amigos de Salud medical team working in hospital in Machala, Ecuador, July 21-August 3, 2005.
- Tanzania, Africa—Climbed Mt. Kilimanjaro, January 2005.
- Kenya, Africa—Volunteer work with Kenya Children’s Foundation in Karen, Nairobi. Worked At Nyumbani, an orphanage for children who are HIV+, January 2005.
- Rivas, Nicaragua. Member of Los Amigos de Salud medical team working in hospital in Rivas, July 20-August 4, 2002.
- Kenya, Africa—Volunteer work with Kenya Children’s Foundation in Karen, Nairobi. Worked with construction crew on school in Wyungware and spent time at Nyumbani Orphanage for children with AIDS, February 2000.
- Attended United Nations Fourth World Conference on Women, NGO Forum on Women Beijing ’95, Beijing, China, September 1995.
- Independent study project: Trekking from the border of India/Nepal to Mt. Everest. Presented results of research in extensive photo/text journal: *The Preservation and Restoration of Historic Monuments in Nepal*, Fall 1988.
- Speaks Spanish fluently

PROFESSIONAL EXPERIENCE:

2003-2007 Director, Infinity National Bank (in organization), Tempe, AZ

2001-2003 President and Executive Director Arizona Leadership 2000 and Beyond

1993-2000 Co-Director Arizona Leadership 2000 and Beyond

1977-2005 Chief Operating Officer The Longfellow Practice, dentistry and orthodontics for children and teenagers [name changed to Children’s Dental Village in 2007].

Managed Supervisors. Responsible for developing, hiring and training standards for all employees. Developed performance appraisals, facilitated goal setting. Aimed to empower employees (mostly female) to maximize their potential.

Speaks at community groups about dentistry and practice management.

Wrote educational materials. Produced a book, *Is Going to the Dentist Worth the Trouble It Sometimes Takes?*

Edits annual newsletter for Children’s Dental Village.

Organized Annual Holiday Open House for all patients/parents (usual attendance 700).

Organized annual Summer Movie Day, during which the Practice rented a theater and provided free movies for children and their parents in our community.

Facilitated patient/parent communication.

Established the Community Outreach Program for the Longfellow Practice, Fall 1993. This project connects a private sector small business with volunteer work in the community as well as providing free Dental care for needy families.

Designed and taught Dental educational programs in schools and offices. Trained staff to teach these programs.

1996-Present Co-Owner Children's Dental Village.

ACADEMIC PAPERS/PRESENTATIONS:

Invited speaker: "From *Mona Lisa Smile to Endometrial Ablation: Leveling the Gender Playing Field*," Northern Arizona Health Education Conference, Flagstaff, Arizona, August 30, 2004.

Invited speaker: "Civic Adventure Boomer Style," Chandler Life Options Mini Summit, Chandler, Arizona, May 15, 2004.

Invited speaker. "Along the Way—Learning to Lead," Banner Health Arizona, The Samaritans, Phoenix, Arizona, July 13, 2000.

Invited speaker: Small Business Leadership class, Arizona State University, Tempe, Arizona, April 4, 2000.

Invited speaker: "On Leadership and Developing Women Leaders," Second China - U.S. Conference on Women, Beijing, China, October 6-11, 1999.

Invited speaker: "Promoting Women's Leadership," U.S./Japan Forum on Women's Issues, Phoenix, Arizona, May 16, 1999.

Invited speaker: "Courage to Change: One Woman's Story," Tempe, Arizona, December 1997.

Invited speaker: "Volunteerism," Phoenix, Arizona, Jewish Women's International, April 6, 1997.

Moderated Panel: "Empowerment: Women and Political Leadership," Tempe, Arizona, Arizona Conference on Women's Issues, September 1996.

Convened panel: "Actions to Mobilize Women to Political Participation," Washington, D.C., Association of Women in Development Forum, September 1996.

Invited address: United Nations Fourth World Conference on Women in China. Tempe Historical Museum, Tempe, Arizona, November 11, 1995.

Invited address: Back from Beijing and Beyond. Phoenix Sister Cities Commission Chengdu Committee, Phoenix, Arizona, October 10, 1995.

Invited address: The International Women's Conference, Beijing, China. District 27 and District 7 General Meeting, Tempe, Arizona, October 4, 1995.

Invited address: Report on NGO Forum on Women Beijing '95, Arizona State University, Tempe, Arizona, September 27, 1995.

Organized and conducted televised panel reporting on the UN Global Conference on Women Beijing '95, Arizona State University, September 15, 1995.

Participant, United Nations Fourth World Conference on Women, NGO Forum on Women Beijing '95, Beijing, China, September 1995.

Invited address: Women's Microenterprise Development. WOMEN Thinking Globally, Acting Locally, Official U.S. Preparatory Meeting for The United Nations Fourth World Conference on Women, Oakland, California, November 1994.

Arizona Leadership 2000 and Beyond Health Care Domain facilitator, Arizona State University, Tempe, Arizona, Spring 1994.

Invited address: Report on Association of Women in Development Conference and Beijing 1995 Update, Arizona State University, November 1993.

Presented published paper, "Gender, the Environment and Sustainable Development," Washington D.C., Association of Women in Development Conference, October 1993.

Invited address: Entrepreneurial Opportunities for Women in Phoenix. Operation Step-Out, Arizona State University, Tempe, Arizona, June 19, 1993.
Invited address: Female Genital Mutilation. Arizona State University Women in Contemporary Society class (WST 300), April 14, 1993.
Invited address: Prospects for Women's Programs and Businesses. Presentation for visiting Saudi Arabian bankers, Governor's Office for Women, Phoenix, Arizona, April 14, 1993.
Invited address: Women's Microenterprise Opportunities in Maricopa County. Entrepreneurial Mothers' Association of Tempe, Arizona, January 4, 1993.
Invited address: Anti-Bias Curriculum for Children. Rio Salado Masters' Students, Spring and Fall 1992.
Invited address: Female Genital Mutilation. New England Medical Center, Boston Massachusetts, November 20, 1992.
Invited address: Diabetes and Dental Concerns in Children. Guest lecturer for the Diabetes Support Group, Tempe, Arizona, October 5, 1992.
Invited address: Goddess Traditions. Arizona State University Women's Studies classes, Fall 1989.

COMMUNITY/GLOBAL OUTREACH/PRESENTATIONS:

Invited Guest for KKNT Radio. Animal World. Scottsdale, AZ., January 22, 2006
Invited Guest for Phoenix, Arizona Channel 12 Today Show, December 2005.
Invited speaker for Chandler Life Options Mini-Summit., *Civic Adventure Boomer Style*, Chandler, Arizona, May 15, 2004.
Chair for the 1999 Take Our Daughters To Work Day Breakfast for the City of Phoenix, *The Future is Me*, April 22, 1999.
Steering Committee for U.S. Japan Forum on Women's Issues, Phoenix, Arizona, April 1998.
Chair for 1998 Take Our Daughters To Work Day Breakfast for the City of Phoenix, April 23, 1998.
Executive Committee for the National Association of Women Commissions (NAWC) Conference, Phoenix, Arizona, July 9-12, 1997.
Chair for 1997 Take Our Daughters to Work Day Breakfast for the City of Phoenix, April 24, 1997.
Arizona Leadership 2000 and Beyond Co-Director, Arizona State University, Tempe, Arizona, Spring 1995.
Appointed to the Board of Directors, Arizona Leadership 2000 and Beyond Alumni Association, June 4, 1994.
Phoenix Women's Commission Committee member for "Take Our Daughters to Work Day," April 29, 1994.
Appointed by the Arizona state Governor to the 1994 Governor's Conference on Women and Business, Executive Committee, Phoenix, Arizona, August 1993-March 1994.
Appointed to the Multicultural Advisory Committee, Tempe School District 3, February 1992 for a one-year term.

BOARDS and COMMISSIONS:

Founding Chairperson of the Chandler Chamber Women's Council, April 2003 to 2005.
Chairperson of the Tempe Chamber of Commerce Education Committee, July 2002 to March 2003
Chairman of the Board, Arizona Leadership 2000 & Beyond, 2001 to 2003.
FGISpirit Advisory Board, Fall 2001 to present. FGISpirit's primary goal is to develop leaders ready to contribute to the unique needs of the world as it is today.
Appointed to The Samaritans, Samaritan Health System, Phoenix, Arizona, June 1998 to present.
Appointed by the Phoenix City Council to the Phoenix Women's Commission, October 11, 1995 for a three year term.

PROFESSIONAL DEVELOPMENT:

White Coat Mini-Internship at Good Samaritan Regional Medical Center. Phoenix, Arizona, March 25, 1999.

ICAN Influence 1-Phoenix. Advanced women's leadership development. Phoenix, Arizona. September 1997-May 1998.

International Symposium: Health-Related QOL and Health Care Assessment. The University of Tokyo. Nichidai Kaiden. Tokyo, Japan, October 22-24, 1997.

State of the World Forum. Guanajuato, Mexico. November, 1996

National Association of Gender Diversity Training. Dialogue Workshop. Scottsdale, Arizona, April 25, 1995.

Arizona Leadership 2000 and Beyond. Arizona State University, Tempe, Arizona, January – June 1995.

Team Approach to Management, Marketing and Motivation Seminar, Mackinac Island, Michigan, July 7-9, 1994.

Omnitrac Computer System Training, Atlanta Georgia, January 21-23, 1994.

Excellence in Team Relations, Smart Practice Seminar, Big Island of Hawaii, January 8-15, 1994.

Arizona Leadership 2000 and Beyond. Arizona State University, Tempe, Arizona, January – May 1994.

Revenue Reconciliation Act of 1993 Seminar, Toback & Company, P.C., Phoenix, Arizona, January 1994.

Entrepreneurial Mothers Association Conference. Phoenix, Arizona, August 28, 1993.

Phoenix Leadership 2000: Professional development for Arizona Women. Arizona State University Tempe, Arizona, January – May 1993.

SPECIAL RECOGNITION:

Certificate of Achievement, Tempe Chamber of Commerce, for volunteerism, November 10, 2004.

Today's Arizona Woman Million Dollar Club, Phoenix, Arizona, 2000 and 2001.

The Longfellow Practice voted "Business of the Year" by Tempe Chamber of Commerce, November 2000.

Soroptimist International 2000 Women Helping Women Award, Golden West Region, El Paso, Texas, May 20, 2000.

Soroptimist International 2000 Women Helping Women Award, Phoenix, Arizona, March 2000.

Today's Arizona Woman MILLION DOLLAR CLUB, Phoenix, Arizona, October 1999.

References upon request